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## Prices/Services

### ***Dog Training and Socialization***

***1 Hour Session***

Get the most out of your relationship with your pet through these one-hour training sessions. Learn how to read your pet's needs and emotions, give basic commands, improve their behavior and their social interaction with other humans and animals. Suitable for vaccinated dogs of any age.

**1 Class**

**RWF 5,000**

### ***Private Coaching & Training Session***

***1 Hour Session (By Appointment)***

1-on-1 sessions. Develop a personal training program to tackle unwanted behavior and improve your relationship with your pet. Suitable for all ages, from house training to outdoor socialization with obedience.

**1 Private Coaching Session**

**RWF 10,000**

**6 Private Coaching Sessions Package**

**RWF 50,000**

### ***Day Care, Boarding & Training***

***Daily Rate***

Services comprises of basic obedience, general socialization & management + behavioural modification for B&T.

**1 Half Day**

**RWF 4,000**

**1 Full Day + Training (Includes 1 Coaching Session for every 7 Days)**

**RWF 10,000**

### ***Dog Walking & Training Maintenance***

***60-90 Minutes Sessions (Monday to Friday)***

Professional walking prioritizing your dog's well-being & safety, while maintaining training. If your dog passes the basic behavioural tests, we may introduce your dog to other well behaved dogs around your area for walks.

**1 Month Package (5 Times/Week)**

**RWF 100,000**

**3 Months Package (5 Times/Week)**

**RWF 250,000**

**6 Months Package (5 Times/Week)**

**RWF 450,000**

### ***Pet Visits***

***30 or 60 Minutes Session (Preferred Days/Time)***

Take the stress out of overnight trips, short holidays & hectic work schedules. We can drop by anytime to make sure your pet is fed, watered & exercised. We can also administer medication & offer affection in your absence.

**30 Minutes Visit**

**(EACH) RWF 3,500**

**60 minutes Visit**

**(EACH) RWF 6,000**

### ***Dog Park Membership (1 Membership per Dog) (Coming Soon)***

The dog park will help with your dog's dog-on-dog socialization. We will provide you & your dog a safe & clean area in a controlled environment. Meet new friends, get some training tips and let some steam out. In order to receive the membership, your dog must pass a basic behaviour test and proof of vaccinations must be provided.

**Single Day Attendance**

**RWF TBD**

**Monthly Membership**

**RWF TBD**

### ***Virtual Dog Training (Coming Soon)***

Dog training/coaching from the comfort of your own home. All you need is a smart phone or laptop, an internet connection, your pup(s), some treats & put your dog training cap on and get equipped with great training lessons.

No yelling, hitting or any form of negative physical contact.

Always provide water, food, shelter, socialization, exercise (leadership, mental & physical) & affection.

Feeding: Under 6 Months: 3-4 Times/Day - 6 Months to 1 Year: 2 Times/Day - Over 1 Year: 1 Time/Day

Avoid giving any kind of reward (attention, petting, playing, treats, and toys) to a non-acceptable behaviour.

Manage the dog's environment, set the dog up to succeed, not to fail.

Dogs learn by association & habits. BE patient & consistent & timing has to be on point.

## TERMS & CONDITIONS

*These terms and conditions are deemed to have been accepted on confirmation of booking.*

- 1) All services are subject to an initial consultation & assessment session. Consultation is not a guarantee of further service provision. PETS + Ltd. reserves the right to decline working with clients where there is a perceived risk to staff, the pet or other animals, or to cancel a contract with immediate effect, and without compensation, where this later becomes apparent.
- 2) PETS + Ltd. have the very best interests of your pet at heart, but cannot be held financially liable for any loss, injury or death to a pet either inside or outside the home whilst under our care.
- 3) The client must provide PETS + Ltd. with the name and contact number of someone authorized to make a decision relating to their pet in an emergency. The client grants PETS + Ltd. the right to liaise with veterinary staff and make emergency decisions in the best interests of their pet if the contact provided is unavailable.
- 4) The client is responsible for any veterinary bills whilst their pet is in the care of PETS + Ltd.
- 5) The client must provide a full vaccination history for their pet on request.
- 6) The client must alert PETS + Ltd. to any behavioral problems with their pet at the time of booking. Failure to do so may result in additional charges or cancellation.
- 7) Full payment for services are due by the date specified on the invoice. Late payments will incur interest of 2% per week and may incur an additional administrative charge of FRW 10,000 for each reissue of invoice.
- 8) Cash payment may be given to staff members, which must be followed by a written receipt. The appointed person must be made aware of cash collection by the client through the Follow + Lead manager or coordinator. Otherwise, acknowledgement of payment cannot be guaranteed.
- 9) All appointments cancellations must be given with a 24 hours' clear notice otherwise full fees will apply.
- 10) You may withdraw from a package at any time. A refund of 50% of the remaining balance will be made if cancellation occurs once the training sessions have begun. All training packages are valid for 12 months and are non-transferable.
- 11) Listed prices may be subject to change without notification.

## POLITE PUP & RELATIONSHIP EXERCISES

### Home Care:

- Handling & Restraint, Collar/Leash/Muzzle Desensitization, Access & Movement throughout the house, Potty & Crate Training

### Management for Prevention of Problem Behaviours:

- Not Listening, Jumping on People/Furniture, Nipping/Mouthing/Chewing, Begging & Stealing Food, Excessive Barking, Digging, Bolting, Pulling, Over Excitement, Stool Eating

## BASIC OBEDIENCE

*Prior Meeting, Make sure dog is Hungry & Relaxed & No Distractions. Prepare Treats, Toy, Collar & Leash.*

- Name Response, Release, Focus & Fetch
- Sit – Down – Stay – Stand – Come – Off – Drop-It – Take It & Leave-It
- Loose-Leash Walking & “Let’s Go” (Pacing – Fast/Normal/Slow), Heel, Stop & Wait

## ADVANCED OBEDIENCE

*Dog must have some basic obedience training before we can move to advanced obedience*

- Improve Performance of Known Cues (Faster responses to basic cues, longer/further “stays”)
- Adding Distance, Duration & Distractions to Cues Known & at a Different and/or Designated Spot/Position
- Canine Calisthenics (Sit/Down/Stand) - learning to distinguish between cues
- Weaning-Off Food Treats, Heel & Figure 8, Bark & Quiet on Command, Go to your: Mat, Place, Bed, Crate,
- Behave to Earn Meal, Waiting at the Doorway, Establish a Greeting Spot & Greeting Guests at the Door